Pre-/Post-Assessment Answer Key

1. The school nutrition staff makes decisions every day that affect all of the following, except ________________.
   a. the quality of the meals served
   b. **rewiring cafeteria computers**
   c. the number of customers who eat school meals
   d. whether the School Nutrition Program stays within the budget

2. The daily tasks of school nutrition staff include all of the following, except ________________.
   a. food is prepared and served to be healthy and appealing
   b. students select a complete meal
   c. **students pay attention in class**
   d. students learn good food habits and are ready for the classroom

3. Good communication within school nutrition programs ________________.
   a. makes our school nutrition programs a pleasant place to work
   b. causes students to think of the dining room as a good place to be
   c. sets the tone for how you feel about your workplace and how you provide service to students
   d. **All of the above**

4. An example of a written form of communication is ________________.
   a. **making signs to place on the serving line**
   b. greeting customers
   c. talking to students in the hallway
   d. calling out sick

5. Members of a team typically do all of the following, except ________________.
   a. know what to do and how and when to do it
   b. see the big picture and not the individual team member’s task
   c. understand that each specific job is necessary for success
   d. **do not help others in the team**

6. Teamwork is ________________.
   a. **the ability of a group to work together toward a common goal**
   b. wanting coworkers not to succeed
   c. not working as a group
   d. less we and more me