

Pre-/Post-Assessment Answer Key

1. The school nutrition staff makes decisions every day that affect all of the following, except _____.
 - a. the quality of the meals served
 - b. rewiring cafeteria computers**
 - c. the number of customers who eat school meals
 - d. whether the School Nutrition Program stays within the budget

2. The daily tasks of school nutrition staff include all of the following, except _____.
 - a. food is prepared and served to be healthy and appealing
 - b. students select a complete meal
 - c. students pay attention in class**
 - d. students learn good food habits and are ready for the classroom

3. Good communication within school nutrition programs _____.
 - a. makes our school nutrition programs a pleasant place to work
 - b. causes students to think of the dining room as a good place to be
 - c. sets the tone for how you feel about your workplace and how you provide service to students
 - d. All of the above**

4. An example of a written form of communication is _____.
 - a. making signs to place on the serving line**
 - b. greeting customers
 - c. talking to students in the hallway
 - d. calling out sick

5. Members of a team typically do all of the following, except _____.
 - a. know what to do and how and when to do it
 - b. see the big picture and not the individual team member's task
 - c. understand that each specific job is necessary for success
 - d. do not help others in the team**

6. Teamwork is _____.
 - a. the ability of a group to work together toward a common goal**
 - b. wanting coworkers not to succeed
 - c. not working as a group
 - d. less *we* and more *me*