Conflict is inevitably a part of every workplace. It is important to note that conflict itself is not bad; however, conflict should be dealt with properly to avoid further issues. If conflict is effectively resolved, it can lead to personal and professional growth.

**General steps for conflict management:**

- Define and clarify the source of the conflict.
- Provide a safe environment to openly discuss the conflict.
- Actively listen to all sides of the conflict.
- Assess the situation.
- Determine how to find an amicable solution.
- Evaluate the process and determine how to prevent similar conflicts in the future.