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| **Summary of Corrective Actions for HACCP-Based SOPs** | |
| **SOP** | **Corrective Action** |
| Cleaning and  Sanitizing Food  Contact Surfaces | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly. 3. In a 3-compartment sink:  * Drain and refill compartments periodically and as needed to keep the water clean. * Adjust the water temperature by adding hot water until the desired temperature is reached. * Add more sanitizer or water, as appropriate, until the proper sanitizer concentration is achieved.  1. In a dishmachine:  * Drain and refill the machine periodically and as needed to keep the water clean. * Contact the appropriate individual(s) to have the machine repaired if the machine is not reaching the proper wash temperature indicated on the data plate. * For a hot water sanitizing dishmachine, retest by running the machine again. If the appropriate surface temperature is still not achieved on the second run, contact the appropriate individual(s) to have the machine repaired. Wash, rinse, and sanitize in the 3-compartment sink until the machine is repaired or use disposable single service/single-use items if a 3-compartment sink is not available. * For a chemical sanitizing dishmachine, check the level of sanitizer remaining in bulk container. Fill, if needed. “Prime” the machine according to the manufacturer’s instructions to ensure that the sanitizer is being pumped through the machine. Retest. If the proper sanitizer concentration level is not achieved, stop using the machine and contact the appropriate individual(s) to have it repaired. Use a 3-compartment sink to wash, rinse, and sanitize until the machine is repaired. |

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| **Summary of Corrective Actions for HACCP-Based SOPs, continued** | | |
| **SOP** | **Corrective Action** | |
| Controlling Time and Temperature During Preparation | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Begin the cooking process immediately after preparation is complete for any foods that will be served hot. 3. Rapidly cool ready-to-eat foods or foods that will be cooked at a later time. 4. Immediately return ingredients to the refrigerator if the anticipated preparation completion time is expected to exceed 30 minutes. 5. Discard food held in the temperature danger zone for more than 4 hours. | |
| Cooking  Critical Control Point (CCP) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Continue cooking food until the internal temperature reaches the required temperature. | |
| Cooling  Critical Control Point (CCP) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Reheat cooked, hot food to 165 ºF for 15 seconds and start the cooling process again using a different cooling method when the food is:    * Above 70 ºF and 2 hours or less into the cooling process; and    * Above 41 ºF and 6 hours or less into the cooling process. 3. Discard cooked, hot food immediately when the food is:    * Above 70 ºF and more than 2 hours into the cooling process; or    * Above 41 ºF and more than 6 hours into the cooling process. 4. Use a different cooling method for prepared ready-to-eat foods when the food is above 41 ºF and less than 4 hours into the cooling process. 5. Discard prepared ready-to-eat foods when the food is above 41 ºF and more than 4 hours into the cooling process. | |
| Date Marking  Ready-to-Eat Time/Temperature  Control for Safety Foods | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Foods that are not date marked or that exceed the 7-day time period will be discarded. | |
| Employee Health Policy | To be determined by school officials and state or local health department. | |
| Handling A Food Recall | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Determine if the recalled product is to be returned and to whom, or destroyed and by whom. 3. Notify feeding site staff of procedures, dates, and other specific directions to be followed for the collection or destruction of the recalled product. 4. Consolidate the recall product as quickly as possible, but no later than 30 days after the recall notification 5. Conform to the recall notice using the following steps: | |
| **Summary of Corrective Actions for HACCP-Based SOPs, continued** | |
| **SOP** | **Corrective Action** |
| Handling A Food Recall, continued | * Report quantity and site where product is located to manufacturer, distributor, or State agency for collection. The quantity and location of the affected USDA Foods must be submitted to the State Distributing Agency within 10 calendars days of the recall. * Obtain the necessary documents from the State Distributing Agency for USDA Foods. Submit necessary documentation for reimbursement of food costs. * Complete and maintain all required documentation related to the recall including:   + Recall notice   + Records of how food product was returned or destroyed   + Reimbursable costs   + Public notice and media communications |
| Hot and Cold Holding for Time/Temperature Control for Safety Foods    Critical Control Point (CCP) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. For hot foods:  * Reheat the food to 165 ºF for 15 seconds if the temperature is found to be below 135 ºF and the last temperature measurement was 135 ºF or higher and taken within the last 2 hours. Repair or reset holding equipment before returning the food to the unit, if applicable. * Discard the food if it cannot be determined how long the food temperature was below 135 ºF.   1. For cold foods: * Rapidly chill the food using an appropriate cooling method if the temperature is found to be above 41 ºF and the last temperature measurement was 41 ºF or below and taken within the last 2 hours: * Place food in shallow containers (no more than 2 inches deep) and uncovered on the top shelf in the back of the walk-in or reach-in cooler. * Use a quick-chill unit like a blast chiller. * Stir the food in a container placed in an ice water bath. * Add ice as an ingredient. * Separate food into smaller or thinner portions.   4. Repair or reset holding equipment before returning the food to the  unit, if applicable  5. Discard the food if it cannot be determined how long the food  temperature was above 41 ºF. |

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| **Summary of Corrective Actions for HACCP-Based SOPs, continued** | |
| **SOP** | **Corrective Action** |
| Personal Hygiene | * + 1. Retrain any school nutrition employee found not following this procedure.     2. Discard affected food. |
| Preventing  Contamination at  Food Bars | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Remove and discard contaminated food. 3. Demonstrate to customers how to properly use utensils. 4. Discard the food if it cannot be determined how long the food temperature was above 41 ºF or below 135 ºF. |
| Preventing Cross Contamination during Storage and Preparation | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Separate foods found improperly stored. 3. Discard ready-to-eat foods that are contaminated by raw eggs, raw fish, raw meat, or raw poultry. |
| Receiving Deliveries | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Reject the following:    * Frozen foods with signs of previous thawing    * Cans that have signs of deterioration, such as swollen sides or ends, flawed seals or seams, dents, or rust    * Punctured packages    * Foods with out-dated expiration dates    * Foods that are out of safe temperature zone or deemed unacceptable by the established rejection policy |
| Reheating Time/Temperature  Control for Safety Foods  Critical Control Point (CCP) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Continue reheating and heating food if the internal temperature does not reach the required temperature. |
| Serving Food | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Replace improperly handled plates, cups, or utensils. 3. Discard ready-to-eat food that has been touched with bare hands. 4. Follow the corrective actions identified in the Washing Hands; Using Suitable Utensils When Handling Ready-To-Eat Foods; Date Marking Ready-to-Eat, Time/Temperature Control for Safety Foods; Cooling Time/Temperature Control for Safety Foods; and Hot and Cold Holding for Time/Temperature Control for Safety Foods SOPs. |

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| **Summary of Corrective Actions for HACCP-Based SOPs, continued** | |
| **SOP** | **Corrective Action** |
| Storing and Using Poisonous or  Toxic Chemicals | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Discard any food contaminated by chemicals. 3. Label and/or properly store any unlabeled or misplaced chemicals |
| Transporting Foods to Remote Sites (Satellite Kitchens) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Continue heating or chilling food carrier if the proper air temperature is not reached. 3. Reheat food to 165 ºF for 15 seconds if the internal temperature of hot food is less than 135 ºF. Refer to the Reheating Time/Temperature Control for Safety Foods SOP. 4. Cool food to 41 ºF or below using a proper cooling procedure if the internal temperature of cold food is greater than 41 ºF. Refer to the Cooling Time/Temperature Control for Safety Foods SOP for the proper procedures to follow when cooling food. 5. Discard foods held in the danger zone for greater than 4 hours. |
| Using and Calibrating a Thermometer | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. For an inaccurate, bimetallic, dial-faced thermometer, adjust the temperature by turning the dial while securing the calibration nut (located just under or below the dial) with pliers or a wrench. 3. For an inaccurate, digital thermometer with a reset button, adjust the thermometer according to manufacturer’s instructions. 4. If an inaccurate thermometer cannot be adjusted on-site, discontinue using it, and follow manufacturer’s instructions for having the thermometer calibrated. 5. Retrain employees who are using or calibrating food thermometers improperly. |
| Using Suitable Utensils When Handling  Ready-to-Eat Foods | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Discard ready-to-eat food touched with bare hands. |
| Using Time Alone as a Public Health Control  Critical Control Point (CCP) | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Discard unmarked or unidentified food or food that is noted to exceed the 4-hour limit. |
| Washing Fruits and Vegetables | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Remove unwashed fruits and vegetables from service and wash immediately before being served. 3. Label and date fresh cut fruits and vegetables. 4. Discard cut melons held after 7 days. |

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| **Summary of Corrective Actions for HACCP-Based SOPs, continued** | |
| **SOP** | **Corrective Action** |
| Washing Hands | 1. Retrain any school nutrition employee found not following the procedures in this SOP. 2. Ask employees that are observed not washing their hands at the appropriate times or using the proper procedure to wash their hands immediately. 3. Retrain employee to ensure proper handwashing procedure. |